



GUEST DETAILS

Your name:

Contact details:

CLAIM DETAILS

Ticket Number:

Excursion name:

QUESTIONS

Have you already booked the excursion with TUI?: YES NO

Is there at least 24hrs notice?: YES NO

Is there documented evidence of the competitor excursion and price?: YES NO

Does the excursion of the competitor operate in the same week (Monday – Sunday)?:

YES

NO

Is the competitors' price a normal non promotional price?: YES

NO

Is the competitor's excursion part of a package?: YES

NO

Have you reviewed and confirmed that the competitor's excursion is the same as the TUI version in terms of: currency, itinerary, content, stops, length of excursion, bus quality, language and number of languages spoken and service given:

YES

NO

